

January 29, 2009

To Whom It May Concern:

We would like to express our sincerest gratitude to North Ridge Restoration for the outstanding job that you guys have done on our home. In December 2008, we began to notice a water leak that had damaged our walls, hardwood floors, and carpeting. Being that we had only been in our new home of 2.5 years, the damage was devastating. We immediately contacted our home owner's insurance and they referred us to three restoration companies. We are so thankful that we called North Ridge first!

From day one, we have been impressed with the immediate response, professionalism, and quality work by North Ridge. I felt that I could seek good and trustworthy advice about our situation as well as rely upon your expertise for any help or questions we may have had throughout our ordeal.

The North Ridge Restoration personnel worked to make sure the job was done correctly, offered advice and guidance, as well as oversaw the entire project. They were available at all times to assist us with any problems or concerns we may have had. Additionally, your perfectionism ensured that the work was of the highest quality and above all else, that we were 100% satisfied.

In general, we are more than satisfied with the work done by North Ridge Restoration and would be eager to recommend your services to anyone. I do not feel that there is any other company who could have treated us better, done a more beautiful job, or made us any happier than North Ridge Restoration. It has been a true pleasure to work with this company and I feel very fortunate to have been directed to you guys!

With Sincerest Gratitude,
Elizabeth & Brandon O'Dell