

# Rogers Creek

June 9, 2008

Ms. Kristi Albano  
North Ridge Restoration, LLC

Dear Kristi,

As you are aware, Rogers Creek Townhomes had a devastating fire late Sunday, May 25<sup>th</sup>, Memorial Day weekend. Four (4) townhomes were completely destroyed and two (2) others badly damaged and uninhabitable. It was amazing how quickly North Ridge Restoration responded, particularly over a holiday weekend. North Ridge management was onsite the evening of the fire to meet with the Board staff and was at the scene early Monday morning with a full crew of clean up personnel.

The rapid response, particularly over Memorial Day weekend was impressive. The crew began immediately with the clean up, including the dumpster/container drop off. In a matter of only 4 days the entire fire area was cleared, all debris removed, damaged homes cleaned for safety and made secure, streets and driveways pressure washed, filled dumpsters removed, and pine straw laid. It was amazing that everything was completed so efficiently. During the clean up, the management and crew were always professional and courteous. The North Ridge management team stayed in communication with the Board in regard to the progress and status.

We are currently now waiting on the Gwinnett permits before North Ridge can begin construction. Again, we want to thank North Ridge Restoration, particularly Keith O'Donnell, for the dedication and professionalism that they have demonstrated during this difficult time at Rogers Creek.

Sincerely,

Eddie Wells, President  
Melissa Igoe, Vice-President  
Rogers Creek Homeowner Association